

Communication with each stakeholder in 2024 was been reported to the board of directors on January 15,2025

Stakeholders	Subject	Response	Frequency
Employee	Occupational Safety	Conduct safety and health education and training courses	Annually
	Diversity and equal opportunity at workplace	Labor-Management Meeting	Quarterly
		Executive Management Meeting	Weekly
		Employee suggestion platform/telephone/e-mail	Website
		Employees' Welfare Committee	Unscheduled
		Survey on Satisfaction of Education Training and Courses	Unscheduled
	Salary and Welfare	Internal e-bulletin board	Unscheduled
	Talent cultivation and development	Internal education and training	Unscheduled
Customer	Customer Services	Customer Hotline	Immediate
		Company website	Immediate
		In person and by phone	Unscheduled
		Line, text message and email	Unscheduled
		Survey on Customer Satisfaction	Warranty Expiration
		Customer Hotline	Immediate
		Company website	Immediate
		In person and by phone	Unscheduled
		Line, text message, email or written document	Unscheduled
	Customer Privacy	Notify and Communicate via formal contracts	At the time of signing the contract
Shareholder/ Investor	Business Performance	Shareholders' Meeting	Annually
		Investor Conference	Twice a year
		Annual Report	Annually
		Company website	Immediate
		In person and by phone	Unscheduled
		Email	Unscheduled
		Materials Information Press Release	Unscheduled
Supplier	Legal Compliance	Notify and Communicate via formal contracts	At the time of signing the contract
	Occupational health and safety	Convene a security protocol organization meeting	Unscheduled
		Conduct safety and health education and training courses	Unscheduled
Government	Building quality and safety	Government seminars	Unscheduled
	Legal Compliance	Official documents	Unscheduled
		Telephone and mails	Immediate
Banks	Ethical management	Field visit	Unscheduled
	Operational performance	Financing explanation	Immediate
	Risk Management	Telephone and mails	Immediate
Communities/ NPO	Building quality and safety	Sponsor community events Neighborhood inspection	Unscheduled
	Human rights		Unscheduled
	Community relationship and social care		Unscheduled
Media	Ethical management	Media interview or response to external report	Unscheduled
	Operational performance	Accept interviews	Unscheduled